

TIME TO DIP WITH OUMA PROMOTIONAL CAMPAIGN

("Competition")

TERMS AND CONDITIONS

The promoter is RCL Group Services Proprietary Limited, Oliver Agency and Isilumkho Agency, which have been contracted to promote this Competition (collectively, the "**Promoter**").

Any persons entering or participating in this Competition ("**Participant**") accept and agree that by entering this Competition they have had an opportunity to read and consider these Terms and Conditions and that they are bound by these Terms and Conditions.

1. What is the Prize

- 1.1. Nominated workplaces, offices, and/or organisations stand a chance to win a delivery of single-wrapped OUMA Malva Pudding Flavoured Rusks for each employee to a qualifying workplace office, and/or organisation ("**Prize**").
- 1.2. Each winning workplace will receive 1 (one) single-wrapped rusk per employee, subject to a minimum of 50 (fifty) and a maximum of 600 (six hundred) rusks per workplace, based on the number of employees as verified by the Promoter.
- 1.3. A total of 150,000 (one hundred and fifty thousand) single-wrapped rusks are available to be won during the Competition period.
- 1.4. The number of winning workplaces, offices and/or organisations will depend on the number of valid entries received, the number of employees indicated per workplace, and stock availability. The Promoter will contact the company's Human Resources (HR) representative to confirm the number of employees indicated per workplace office, and/or organisation.
- 1.5. Once the available stock of rusks, as set out in clause 1.3, has been exhausted, no further Prizes will be awarded, notwithstanding that the Competition period may not yet have ended.
- 1.6. The Prize is not transferrable and may not be exchanged for cash or any other items. The Promoter reserves the right to substitute the Prize/s with any other prize of comparable commercial value.

2. Who can participate

- 2.1. Any workplace, office, and/or organisation in South Africa that is registered with the Companies and Intellectual Property Commission (CIPC), who operates from a physical address within the Western Cape, KwaZulu-Natal, and Gauteng provinces and employs a minimum of 50 (fifty) and a maximum of 600 (six hundred) employees may participate in this Competition.
- 2.2. Entries submitted in respect of any workplaces, offices, and/or organisations outside of the Western Cape, KwaZulu-Natal, and Gauteng provinces will not be eligible for a Prize.
- 2.3. Participants warrant that they have obtained all necessary permissions from the nominated workplace, office, and/or organisation's management for the delivery of the Prize to the physical address of the workplace, office, and/or organisation.
- 2.4. The Promoter reserves the right to request written confirmation of such permission prior to Prize delivery.
- 2.5. Any misrepresentation regarding workplace eligibility, employee numbers, or permission may result in disqualification.
- 2.6. No director, member, partner, employee, or agent of, or consultant to the Promoter, any person who directly or indirectly controls or is controlled by the Promoter or any supplier of

goods or services in connection with the Promotion, or the spouses, life partners, business partners or immediate family members may enter this Competition.

3. How to Participate

3.1. To enter this Competition, Participants must complete the entry form available at <https://ouma.co.za/> with the following information:

- Company name
- Company registration number
- Office Address
- City
- Province
- Participant's name & surname
- Participant's email address
- Participant's cellphone number
- HR Representative's email address
- HR Representative's contact number
- Number of employees

3.2. Participants may enter only once.

3.3. Each workplace, office, and/or organisation shall only be eligible to receive 1 (one) Prize for the duration of the Competition. Where a workplace, office, and/or organisation has multiple offices within the same province, and if that workplace, office and /or organisation was nominated more than once, only 1 (one) office within that province will be eligible to win a Prize. In the event that a workplace, office, and/or organisation with offices in different eligible provinces is drawn as winners, that workplace, office and/or organisation may (if that workplace, office and/or organisation was nominated in each eligible province) win in each province, provided that each entry relates to a distinct and identifiable workplace. Where multiple valid entries are received from the same workplace, office and/or organisation, only the first qualifying entry received will be considered, and all subsequent entries from that workplace, office and/or organisation in that province will be deemed ineligible for the Prize.

3.4. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.

3.5. The Promoter reserves the right to disqualify any entry if any act of fraud or dishonesty is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.

3.6. The Promoter may block Participants from submitting further entries in any of the Promoter's present or future competitions, or the workplace, office and/or organisation winning a Prize, if fraud or code manipulation is suspected.

3.7. Entries which are unclear, illegible or contain errors will be declared invalid.

3.8. It is the responsibility of the Participant to accurately represent the number of employees employed at the office address of the workplace, office and/or organisation when completing the entry form.

3.9. The Promoter shall not be responsible for any lost, damaged or delayed entries for any reason whatsoever, and proof of sending will not be accepted as proof of receipt by the Promoter. The Promoter is not liable for any technical failures affecting the participation and/or Prize redemption process of this Competition.

3.10. In the event that entry into this Competition is contingent on the Participant entering any website or social media page or application, the Participant hereby acknowledges that any

and all costs associated with the required internet connection will not constitute a cost of entering into this Competition and shall be borne solely by the Participant.

4. Personal Information

- 4.1. By entering this Competition, the Participant consents to the collection, use, storage, disclosure, processing and further processing of his/her personal information (the Participant's name, ID number, cellphone number, address, personal preferences, and other personal information the Participant provides when entering and participating in this Competition) by the Promoter.
- 4.2. The purposes for processing personal information is to: (i) conduct this Competition; (ii) facilitate the Participant's participation in the Competition; (iii) communicate with the Participant and send direct marketing communication on OUMA and similar products via e-mail and (iv) for market and product research.
- 4.3. Should the Participant object to the processing of his/her personal information and/or receipt of direct marketing, the Participant should send an e-mail to rclconsumercare@rclfoods.com.
- 4.4. **By posting any content, images, or comments on any of the Promoter's public and/or social media platform, a Participant consents to and gives the Promoter a world-wide royalty free licence to reproduce, modify, adapt and publish such content, images or comments for the purposes of promoting the Promoter's products and/or services.**

5. Indemnity

- 5.1. **By entering this Competition, the Participant and the workplace, office and/or organisation unconditionally and irrevocably indemnifies and holds harmless the Promoter, as well as its holding company, its subsidiaries and any subsidiaries of its holding company, and their successors and assigns, directors, employees, agents or consultants against all and any losses, claims, proceeding, actions, damages, (direct, consequential or otherwise) liability, demands, expenses, legal costs (on an attorney and own client basis) howsoever arising out of, based upon, or in connection with (directly or indirectly) the Participant's participation in the Competition and the workplace, office and/or organisation winning the Prize/s.**

6. Duration

- 6.1. This Competition runs from 18 May 2026 and closes at 23:59 on 15 July 2026 ("**Closing Date**"). Any entries received after the Closing Date will not be considered.
- 6.2. The Promoter reserves the right to reasonably extend, shorten, suspend the time period of this Competition or terminate the Competition for technical, commercial, and/or operational reasons, or for reasons beyond its control. **This Competition, Prize and Terms and Conditions may be reasonably amended by the Promoter, at any time during the Competition. In such event, all Participants waive any rights that they may have or purport to have in terms of this Competition, and acknowledge that they shall have no recourse against the Promoter whatsoever.**

7. Results

- 7.1. Winners will be chosen on a weekly basis during the Competition period, based on the order of valid entries received. Prizes will be allocated on a first-come, first-served basis to Participants whose entries are valid, complete, and meet all the eligibility criteria set out in these Terms and Conditions, subject to the number of available single wrapped rusks when the entry is received.
- 7.2. A nominated workplace, office and/or organisation will only be confirmed as a provisional winner once their entry has been verified by the Promoter, including (but not limited to) confirmation of workplace eligibility, employee numbers, and required permissions.

- 7.3. The nominated workplace, office and/or organisation selected as the provisional winner(s) of the Prize and their HR representative will be notified via phone within 20 (twenty) working days of the date on which the provisional winner(s) is determined. The Promoter will attempt to contact the provisional winner(s) as follows:
- 7.3.1. where the provisional winner(s) has, in their participation in the Competition, provided a phone number, the Promoter will attempt to phone the provisional winner(s) and the HR representative 3 (three) times a day for 2 (two) working days calculated from the day on which the Promoter has made initial contact with the provisional winner(s); or
 - 7.3.2. where the provisional winner(s) has participated in the Competition via social media, the Promoter will make contact with the provisional winner(s) via the Competition post, requesting that the provisional winner(s) contact the Promoter via direct message within 2 (two) working days calculated from the day on which the Promoter has made initial contact with the provisional winner(s); or
 - 7.3.3. where the provisional winner(s) has, in their participation in the Competition, provided an e-mail address, the Promoter will attempt to e-mail the provisional winner(s) once a day for 2 (two) working days calculated from the day on which the Promoter has made initial contact with the provisional winner(s).
- 7.4. In the event that the provisional winner(s) and the HR representative cannot be contacted in accordance with clause 7.3 above, or their relevant details cannot be verified during this period, the Prize will be deemed to be forfeited and the Promoter reserves the right to select another nominated workplace, office and/or organisation in substitution.
- 7.5. The names of the winners may be published on the Promoter's website and/or social media page.
- 7.6. The Promoter will require the provisional winner(s), winner(s) and/or HR representative(s) to:
- 7.6.1. provide their registered name and registration number, to enable the Promoter to verify the entry;
 - 7.6.2. sign an acknowledgment of receipt of the Prize; and
 - 7.6.3. where the entry includes the submission of any work eligible for copyright in terms of the Copyright Act No. 98 of 1978, as amended conclude an agreement of assignment whereby any rights which the winner may have in respect of such works are transferred to the Promoter,
- should the provisional winner(s) and/or HR representative refuse to comply with this rule for any reason then the provisional winner(s) shall be deemed to have rejected the Prize, and it shall revert to the Promoter.
- 7.7. Once the provisional winner(s) have been confirmed, and the Promoter has been provided with the requested information and/or documentation listed in clause 7.6, the winner(s) will receive the Prize within 25 (twenty-five) working days of successful verification of provisional winner(s).
- 7.8. The Promoter shall, in its sole discretion, determine the method of Prize delivery per workplace, office and/or organisation, which may include delivery by courier, hand or personal delivery facilitated by a brand ambassador of the Promoter which may include a curated celebratory prize experience for selected workplaces, offices and/or organisations.
- 7.9. The Promoter reserves the right to announce the name(s) of the winner publicly. The winner may be requested to attend the draw and to take part in the Promoter's publicity campaigns or to allow their photo and likenesses to be used by the Promoter for promotional purposes. The winner is, however, entitled to decline such request.

- 7.10. Where a winner consents to take part in the Promoter's publicity campaigns, they will not be entitled to any remuneration for such participation and all materials arising from such participation will be the sole property of the Promoter.

8. General

- 8.1. Prizes will only be awarded after the winner verification is successfully completed by the Promoter. Failing successful verification, the winner will be disqualified, and a back-up winner may be drawn at the discretion of the Promoter.
- 8.2. The details of the Prize, including but not limited to the colour, style, et cetera will be entirely at the Promoter's discretion.
- 8.3. The Promoter reserves the right to delete any information uploaded by a Participant which the Promoter, in its absolute discretion, believes is illegal, obscene, offensive or defamatory, or infringes the intellectual property rights of a third party, or is otherwise inappropriate for a campaign designed for mass audience entertainment.
- 8.4. Participants warrant that they have full rights to the images and/or stories and/or videos and/or till slips that they upload and that the use of the said material shall not constitute a breach of any third party's copyright or other intellectual property rights.
- 8.5. Participants agree that by participating in this Competition, they grant permission to the Promoter to take images and/or videos of their participation in this Competition, in any and all media for promotional/marketing purposes with no consideration payable to the Participants.
- 8.6. Prizes can only be delivered to addresses within South Africa. If a winner resides outside of South Africa, the winner will have to nominate an address and contact person within South Africa to receive the award on his/her behalf. The winner will be responsible for exporting the Prize across the border. The South African address provided cannot be a courier depot.
- 8.7. For social media competitions, Participants must ensure that their social media accounts are set to public. For the purposes of these Terms and Conditions "social media" shall include Facebook, Instagram, TikTok and any other social media platform.

9. Disputes

- 9.1. Should any dispute arise in relation to these Terms and Conditions including the determination of the Prize winner(s), the Promoter's decision will be final, and no correspondence shall be entered into.
- 9.2. For more information or a copy of these Terms and Conditions, please visit <https://ouma.co.za/>. Any Competition related queries may be directed to rclconsumercare@rclfoods.com from Monday to Friday, 8:30am (eight thirty) to 4:00pm (four).